

# The Peaks @ Eagle Ridge

## Welcome to My Survey

Thank you for participating in our short survey at The PEAKS. Your feedback is important.

Note the survey closes on 20th September 2014



**\*1. Are you an Condo owner or renter at The Peaks?**

- Resident Owner
- Non Resident Owner
- Renter

**\*2. How long have you been living/resident at The Peaks?**

- 0-1 years
- 1-3 years
- 3-7 years
- Not Applicable (Non Resident Owner)

**\*3. Are you a pet owner?**

- Yes
- No

**4. For pet owners - do you have Dogs / Cats / Other ?**

- Dog/s
- Cat/s
- Other

**5. What do you like Most about The PEAKS?**

**6. What do you like Least about The PEAKS?**

## \*7. How would you rate our on-site Property Manager for on a scale of 1 - 5?

	1 - Strongly Disagree	2 - Disagree	3 - Neither Disagree Nor Agree	4 - Agree	5 - Strongly Agree	NA
Provides Courteous Service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Is Readily Available	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Returns your calls on time	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Provides good information	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Comments

## \*8. How would you rate our Property Management Company Mayfield Management Group (MMG) on Scale 1-5?

	1 - Strongly Disagree	2 - Disagree	3 - Neither Disagree Nor Agree	4 - Agree	5 - Strongly Agree	NA
Provides Courteous Service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Is Readily Available	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Returns your calls on time	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Provides good information	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Comments

## \*9. Do you feel our Cleaning & Maintenance team are doing a great job keeping our buildings clean and well maintained?

- Yes
- No
- Unsure

Comments

# The Peaks @ Eagle Ridge

**10. Would you like to see a Moving in or Moving out fee to offset the cost of damages done at the moves?**

- Yes
- No
- Unsure

Any Suggestions

**\*11. The PEAKS Board puts on special resident events; which do you like?**

**Please tick all that apply**

- Summer BBQ
- Wine & Cheese
- Christmas with Santa
- Halloween
- Garage sale (new event under consideration)
- Never attended any event

Suggestions for consideration

**\*12. Are you satisfied with the sense of 'Community' that we have at The PEAKS ?**

- Yes
- No
- Unsure

**13. The Peaks pay a lot of additional money to dispose of large items left in the Garbage Rooms.**

**How can we reduce the number of large items left by residents in the Garbage Rooms?**

# The Peaks @ Eagle Ridge

**\*14. Would you like to Volunteer a little bit of your time at The PEAKS?  
(As a maintenance expert working with the Board, special events, etc?)**

- Yes
- No

If Yes - Please Provide your Name, Email, Telephone Number

**\*15. Are you satisfied with current PEAKS Board?**

- Yes
- No
- Unsure

Comments

**16. OPTIONAL: Any other comments / suggestions or questions you wish to add?**

